Downtown Paid Parking

How do I pay for parking Downtown?

PayByPhone allows drivers to pay their parking by using the internet, a smartphone app, or by calling a toll-free number:

- A one-time registration is required consisting of the license plate and credit card number, these details are saved and never have to be entered again. Registration can be done one of three ways:
    - Downloading the app;
    - www.paybyphone.com; OR
    - By calling 1-866-234-7275 and following the prompts
- Main Benefits:
    - A text message reminder is sent 5 minutes prior to a parking session expiring
    - Drivers can extend their parking session from wherever they are via the app or by calling – greatly reducing the chance of a parking ticket
    - All parking transactions are available online at www.paybyphone.com
    - Email receipts are available
    - No cash is required
- A typical parking transaction from a registered user:
    - Load the app
    - Enter Galveston's Downtown Location # 5689
    - Enter the parking time desired
    - Confirm
- There's no need to display a receipt on your vehicle's dash. Downtown enforcement officers can see all the vehicles' license plates that are validly paid via their handheld device.
- Drivers who have a PayByPhone account will not have to register again.

Visitors may also pay at one of the sixteen NEW pay stations conveniently located at the intersections of 21st, 22nd, 23rd, and 24th Streets at Strand, Mechanic, Market, and Postoffice. These pay stations accept cash and credit/debit cards. Please note your license plate number!

Where are the paid parking areas?

The paid parking areas include the Strand, Mechanic, Market, and Postoffice Streets from 25th Street to 20th Street.

How much does it cost to park Downtown?

Parking is $1.50 / hour with a $0.25 / transaction fee. For example:

- Purchase one hour: $1.50 / hour + $0.25 / transaction fee = total charge of $1.75
- Purchase five hours: $1.50 / hour for a cost of $7.50 + $0.25 transaction fee = total charge of $7.75

*Please note that all parking validations are associated with a single license plate and are non-transferrable.

When do I have to pay?

Paid parking hours are enforced daily from 9 AM – 6 PM, Monday through Saturday.

How is parking enforced on Downtown?

Parking is monitored via automatic license plate readers on specified vehicles and handheld devices.

Why are there no numbered parking spaces?

Payments are valid for any available, identified parking space. Visitors are free to relocate to a different available, identified space during the allotted paid parking time with no penalty or need to pay additional fees.

What about handicapped parking?

There are identified handicapped parking spaces located throughout Downtown. Vehicles that display the proper handicap plate or hangtag are not subject to pay parking fees. Please note that the hangtag on a vehicle must be associated with an individual in the vehicle using the hangtag.

How do I secure a parking space Downtown?

Parking spaces Downtown are available on a first come, first served basis. Paying in advance for parking <u>does not</u> guarantee an available parking space.

What if I don't have a credit / debit card?

Sixteen newly installed pay stations accept cash! These pay stations are located at the intersections of 21st, 22nd, 23rd, and 24th Streets at Strand, Mechanic, Market, and Postoffice. These pay stations accept cash and credit/debit cards. Please note your license plate number!

I have a golf cart and I enjoy using it to travel Downtown. How am I able to pay to park since my golf cart does not have a license plate?

Golf cart owners are able to register their golf carts through Pay by Phone using the golf cart registration number in lieu of a license plate number.

I have an annual pass for the Seawall. Is this pass good for Downtown?

The Seawall and Downtown have separate location codes; the annual pass for Seawall is not valid for Downtown. An annual pass is not available for Downtown.