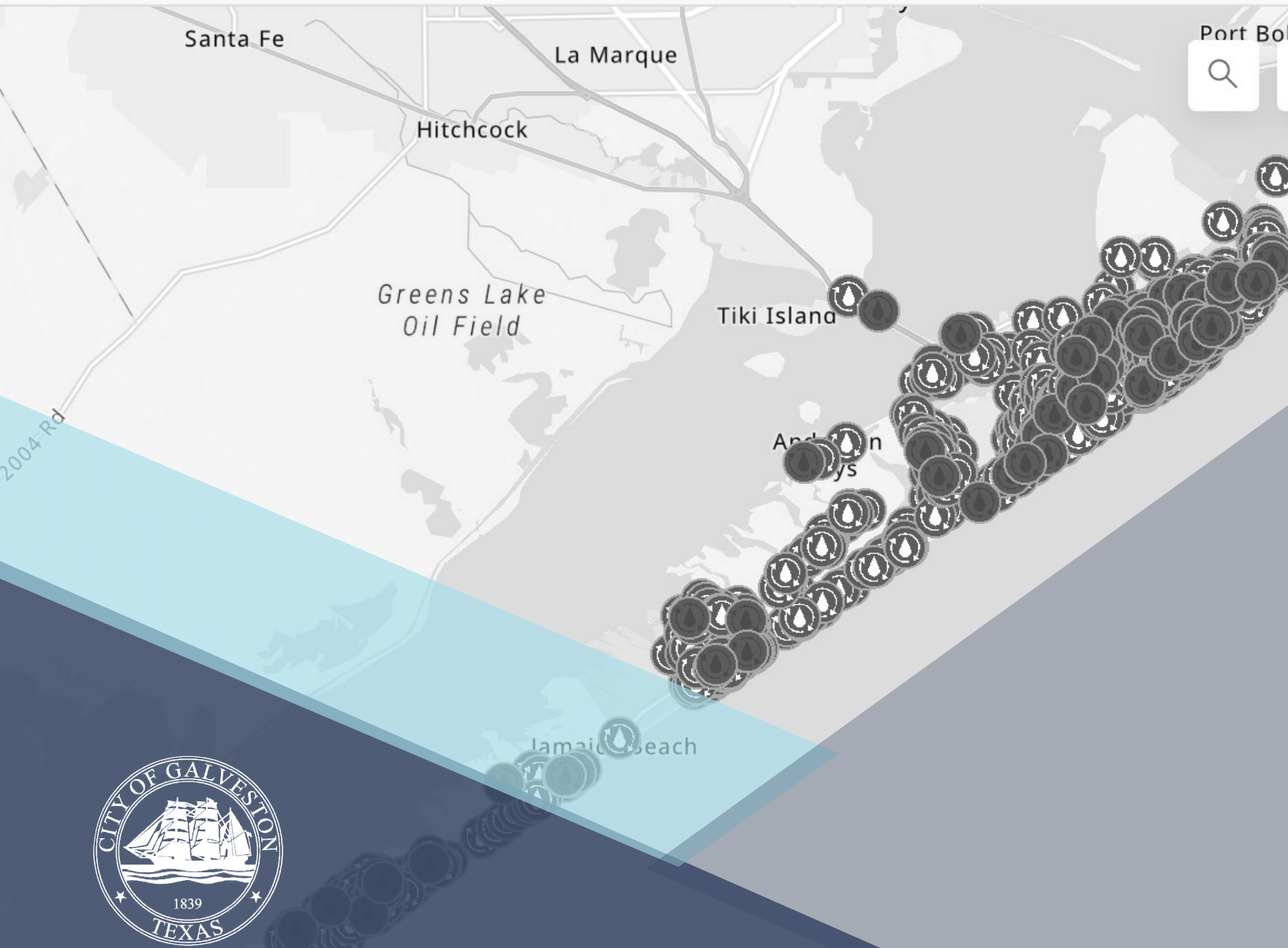


# 1585 REPAIRS Complete

Rolling 13 Months



MARCH 2024

## CITY MANAGER'S REPORT

[WWW.GALVESTONTX.GOV/CITYMANAGERSREPORT](http://WWW.GALVESTONTX.GOV/CITYMANAGERSREPORT)

**\$332,500.74**  
Repair Costs

Average D

**27**

## A MESSAGE FROM OUR CITY MANAGER



*The City of Galveston now has an online dashboard where residents may view work orders for system water leaks and monitor repairs.*

*The city's Municipal Services department and GIS division teamed up to create the Galveston Water Leaks Dashboard, a mapping tool to view open work orders. The Municipal Services department receives and completes hundreds of requests each year for repairs to the water line system.*

*Those requests are logged as work orders and the work orders are populated on the dashboard hourly. With the publication of the water leaks dashboard, residents can look at their neighborhood and see open work orders and see a timeframe for completion.*

*The water leaks dashboard displays work orders for the past 13 months on a rolling basis. Municipal services crews completed 1,590 water line repairs in the last 13 months and there are currently ap-*

*proximately 100 open work orders for repairs. Water leak work orders are taking an average of 27 days to complete. Water leak work orders are handled by severity first and then age.*

*This new tool gives residents more information at their fingertips, which they can access at anytime from anywhere. The department receives a heavy volume of work orders and is constantly completing and updating the system. This is a new way for people with open inquiries to view their repair and get an estimate time for completion.*

*The City of Galveston has numerous resources on the city's GIS website. Residents may view new water and sewer tap workorders, open code enforcement cases, or progress on projects in the capital improvement plan, as well as track coyote sighting and more.*

*Sincerely,  
Brian Maxwell*

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# CITY MARSHAL



## LAST MONTH'S ACCOMPLISHMENTS

- 15 - Court cases heard in Municipal Court
- 2 - Housing Abatement cases heard in Municipal Court
- 21 - Public Nuisances abated.
- 69 - Complaint based cases
- 359 - Self-initiated cases
- 17 - Complaints received
- 807 -Total investigations
- 74 - Vehicles Red Tagged
- 731 - Residential Parking Permits issued
- 856 -Visitors passes
- 165 - Golf Carts permitted
- Regular Parking Citations total for the month – 2,292 citations.
- Cited 4 Properties for No Permit & placed Stop Work Order Red Tag Notices
- Department Received in Payments-
- Golf Carts - \$ 9,375.00
- Alarms - \$ 3,125.00
- Ground Transportation - \$ 1,620.00
- Staff assisted during Spring Break



## UPCOMING PROJECTS

- Hiring for the Vacant Deputy job



## VIEW REPORTS

- Click here for the [City Parking Revenue](#)
- Click here for the [Park Board Parking Revenue](#)
- [Ground transportation report](#)
- [City Marshal Report](#)

# COMMUNITY OUTREACH



## LAST MONTH'S ACCOMPLISHMENTS

- Informed the public about City events, outreach & campaigns via social media, press releases and website. This included responding to media requests and updating the city website
- Created daily content for city social media channels to inform the public about city-related events
- Prepared the City Manager's Report
- Provided audio/visual assistance for City Council, planning commission, and landmark commission
- Represented the city at various community events and meetings and solicited public feedback
- Assisted with several departmental requests for promotional materials, planning public meetings and updating the website
- Helped put on successful Touch-a-Truck event
- Began creating emergency alert preparations



## UPCOMING PROJECTS

- Better Parks for Galveston gala honoring executive director
- Plan and execute employee appreciation event
- Hurricane season awareness campaign

## SPECIAL EVENTS

### LAST MONTH'S ACCOMPLISHMENTS

- Held 7 meetings with event organizers regarding their events
- Planning and preparation for Upcoming Events (April-August)
- Special Event Permits Issued: 4
- Loudspeaker Permits Issued: 15
- March 2: Galveston Little League Parade
- March 2: City's Touch a Truck Event
- March 2: UTMB Preventative Medicine Initiative 5K
- March 10: Park Board Drone Show
- March 23: Hike For Hope 5K
- March 30: Wounded Warrior Project Adaptive Cycle Ride

### UPCOMING PROJECTS

- April 6: GISD Everybody's Essential 5K
- April 6: GHF Summer Concert Series 1
- April 7: Ironman 70.3 Triathlon
- April 14: GOFM Market Mile
- April 20: Grand Kids Festival
- May 3-5: La Izquierda Surf & Music Festival
- May 4: Cinco de Mayo Fiesta
- May 4: Satori BBQ Fundraiser
- May 11: Hot Sauce Fest
- May 11: Mother's Day Market
- May 18: Flamingo Fest Golf Cart Parade
- May 25: GHF Summer Concert Series 2
- For additional information on Special Events, please visit <https://www.galvestontx.gov/calendar.aspx?CID=26> or reach out to our team at (409) 797-3705 or [MPierce@GalvestonTX.gov](mailto:MPierce@GalvestonTX.gov)

## LEGISLATIVE AFFAIRS



### VIEW REPORTS

- [Legislative Report March 1](#)
- [Legislative Report March 8](#)
- [Legislative Report March 15](#)
- [Legislative Report March 23](#)
- [Legislative Report March 28](#)

# FACILITIES



## LAST MONTH'S ACCOMPLISHMENTS

- Ongoing City Hall 4th Floor Renovation Project.
- Replaced the water source heat pump unit in the Main Waste Water Treatment Plant.
- Completed the landscaping work at City Hall
- Ongoing routine maintenance on the Rosenberg tree lights.
- Handled and completed 387 work orders



## UPCOMING PROJECTS

- The Seawall Illuminated Bollard Project Phase IV will begin.
- Ongoing City Hall 4th Floor Renovation Project.
- Ongoing maintenance on the Rosenberg tree lights.
- Annual maintenance service to begin on all of the City's standby emergency generators.
- Sanding, staining and painting the stair handrails and iron balusters in City Hall



# FINANCE

## BUDGET



### LAST MONTH'S ACCOMPLISHMENTS

- Presented 1st Quarter Budget amendment for City Council approval
- Work on FY2025 Departmental Budget Folders
- Work on FY2025-FY2029 Capital Improvement Plan



### UPCOMING PROJECTS

- Work on FY24 2nd quarter budget report
- Work on FY2025 Departmental Budget Folders
- Work on FY2025-FY2029 Capital Improvement Plan
- Prepare March 224 cash flow reports for CIP projects

## MUNICIPAL COURT



### LAST MONTH'S ACCOMPLISHMENTS

- View the report [here](#)

## PURCHASING



### LAST MONTH'S ACCOMPLISHMENTS

- Executed Contract with FORVIS for Police Pension Plan
- Executed Contract with Lucas Construction for 37th Street Mill and Overlay
- Executed Contract with Lucas Construction for Stewart Beach Park Pavilion Demolition
- RFP Bid Opened Bid 24-08 37th Street Mill and Overlay
- Bid Opened Bid 24-05 Boat, Trailer and Outboard Motor Maintenance and Repair
- Bid Opened 24-06 Incinerator Affected Properties Soil Remediation
- RFP Bid Opened 24-10 Property Insurance
- RFP Bid Opened 24-12 FY24 Pavement Preservation
- Advertised RFP 24-13 Lift Station Pump and Electrical Upgrades



### VIEW REPORTS

- View the report [here](#)



### UPCOMING PROJECTS

- Drafting Solicitation for 61st Street Property for sale
- Drafting Solicitation for 61st Street Property Remediation
- Drafting Solicitation for the Cemetery Project
- Drafting Solicitation for Island Transit Software
- Drafting Solicitation for the Recycling Office Building.
- Drafting Solicitation for Sanitary Lift Stations 6, 8 & 26
- Drafting Solicitation for 14th Street Pump Station
- Drafting Solicitation for CAD/RMS System (Police Dept)
- Drafting Solicitation for City Hall 4th Floor furniture
- Drafting Solicitation for City Airport Property off 99th Street
- Drafting Solicitation for Sanitary Sewer Rehab
- Drafting Solicitation for City Hall East Side Terracotta Stone Work Repairs and Waterproofing

- **Drafting Solicitation for 10 Mile elevated Road Storage Tank**
- **Drafting Solicitation for Storage Tank Rehab Airport**
- **Drafting Solicitation for Storage Tank Rehab UTMB**
- **Drafting Solicitation for 23rd Street Waterline Offset**
- **Drafting Solicitation for Lift Station SCADA**
- **Drafting Solicitation for Exterior Airport Terminal Building Repairs**
- **Drafting Solicitation for Galveston Incinerator**
- **Drafting Solicitation for Outside Auditing Services**
- **Drafting Solicitation for Liquid Ammonia Sulfate (LAS) Chemical**
- **Drafting Solicitation for Storage Tank Rehab 59th Street**
- **Drafting Solicitation for Construction of New Galveston Island Beach Patrol Facilities**
- **Drafting Solicitation for GPD Marine Division vessel maintenance.**
- **Drafting Solicitation for 59th Street 7.5 million gallon Water Storage Tank – Owner’s Rep Services**
- **Drafting Solicitation for Causeway Waterline – Owner’s Rep Services**
- **Drafting Solicitation for Grant Writing and Administration (Island Transit)**
- **Drafting Solicitation for South Shore Pump Station – Construction Phase**
- **Drafting Solicitation for Stewart Beach Park Pavilion**
- **Drafting Solicitation for Bridge Loans**
- **Drafting Solicitation for South Shore Pump station – Owner’s Rep Services**
- **Drafting Solicitation for COG Island Wide Action Safety Plan**
- **Drafting Solicitation for Traffic Signal Construction / Repair Services**
- **Drafting Solicitation for Architectural/Engineering Services for General Aviation terminal**
- **Drafting Contract for COG Fleet Fuel Farm Replacement**
- **Drafting Solicitation for COG Stop Loss**
- **Drafting Solicitation for COG Life Insurance**

## CUSTOMER SERVICE



### LAST MONTH'S ACCOMPLISHMENTS

- Installed 14,843 AMI meters in Beacon (inception to date)
- 3,888 customers signed up for the Eye on Water app

Performance Measures	FY 2020	FY 2021	FY 2022	FY 2023	1st Qtr FY24	2nd Qtr FY24
Meters re-read manually	550	321	602	1,621	1,531	2,238
Adjustments	1,536	2,003	2,375	2,480	563	602
Adjustments (\$\$\$)	\$ 341,172	\$ 373,460	\$ 208,133	\$ 281,237	53,828	55,689
Water Bills emailed		73,149	75,338	84,439	22,250	22,617
Water Bills Mailed Out	255,470	245,009	233,831	227,760	55,477	55,023
Outstanding "water concern" emails received	309	323	281	138	34	31
Outstanding "water concern" emails completed	509	306	210	119	34	24
Service Orders	15,078	18,437	18,967	21,243	4,847	4,993
New Customer connections	3,556	3,483	3,660	3,272	675	697



### UPCOMING PROJECTS

- Continue participation on the core team relating to the AMI implementation project
- Continue using Beacon to identify vacant usage and leaks
- Encourage customers with AMI meters to enroll in Eye on Water
- Encourage e-bills and autopay
- Continue delinquent calls and shut offs

# ACCOUNTING



## LAST MONTH'S ACCOMPLISHMENTS

- Received the Certificate of Distinction for the 2023 Investment Policy

Performance Measures	FY2015 ACTUAL	FY2016 ACTUAL	FY2017 ACTUAL	FY2018 ACTUAL	FY2019 ACTUAL	FY2020 ACTUAL	FY2021 ACTUAL	FY2022 ACTUAL	FY2023 ACTUAL	FY2024 ACTUAL
Number of vendor payments com	7,162	8,430	5,768	5,791	5,476	5,103	5,926	5,039	5,350	2,321
Number of checks as percent of total vendor payments	99.47%	98.70%	96.83%	95.65%	91.07%	85.07%	75.41%	74.94%	71.98%	70.36%
Number of electronic payments as a percent of total vendor payments	0.53%	1.30%	3.17%	4.35%	8.93%	14.93%	24.59%	25.06%	28.02%	29.64%
Number of funds managed	260	270	274	282	284	118	124	126	137	139
Investment Portfolio (Millions)	\$98	\$103	\$153	\$145	\$139	\$169	\$150	\$162	\$233	\$242
Interest Earned (Thousands)	\$428	\$644	\$867	\$2,247	\$3,247	\$1,923	\$81	\$173	\$8,373	\$3,611
Number of bank accounts reconcil	27	27	30	31	34	34	34	34	35	35
Ike FEMA PW's in Audit with FEMA									33	12
Ike FEMA PW's in Audit with TDEM/State									1	0
Ike FEMA projects in progress									1	1
Ike FEMA projects closed by FEMA/TDEM									484	506
<b>Total Ike FEMA Projects</b>									<b>519</b>	<b>519</b>
Hurricane Harvey FEMA PW's Closed by FEMA/TDEM									27	27
Hurricane Harvey FEMA PW's in audit with FEMA/TDEM									0	1
Hurricane Harvey FEMA PW projects in progress									1	0
<b>Total Hurricane Harvey FEMA Projects</b>									<b>28</b>	<b>28</b>
Total 2021 Winter Storm FEMA projects closed by FEMA/TDEM									6	6
Total 2021 Winter Storm FEMA PW's in Audit with FEMA/TDEM									1	1
Total 2021 Winter Storm FEMA projects in progress									0	0
<b>Total 2021 Winter Storm FEMA projects</b>									<b>7</b>	<b>7</b>
Total Tropical Storm Laura FEMA projects closed by FEMA/TDEM									6	6
Total Tropical Storm Laura FEMA projects in progress									0	0
<b>Total Tropical Storm Laura FEMA projects</b>									<b>6</b>	<b>6</b>



## UPCOMING PROJECTS

- Received \$1,122 from the Texas Comptroller of Public Accounts for unclaimed properties
- Gravity application version upgrade delayed until April 2024

# FIRE DEPARTMENT



## LAST MONTH'S ACCOMPLISHMENTS

ACCIDENT JAWS ROLLOVER RESCUE	1	0.2%
ACCIDENT MAJOR	44	7.3%
ASSIST BY FIRE	63	10.5%
DROWNING / DIVING / SCUBA ACC	1	0.2%
DUMPSTER TRASH FIRE	2	0.3%
ELECTRICAL PROBLEMS SPARKS	3	0.5%
EXTINGUISHED FIRE	1	0.2%
FIRE ALARM	87	14.5%
FIRE OUTSIDE	6	1.0%
FIRST RESPONDERS	283	47.0%
GAS LINE BREAK LEAK	1	0.2%
GRASS	5	0.8%
MUTUAL AID FIRE	1	0.2%
PENETRATING TRAUMA	4	0.7%
POWER LINES DOWN TRANSFORMER	10	1.7%
RESCUE	8	1.3%
SMELL OF SMOKE GAS INSIDE	15	2.5%
SMELL OF SMOKE GAS OUTSIDE	6	1.0%
STRUCTURE FIRE	9	1.5%
UNCONSCIOUS	45	7.5%
VEHICLE FIRE	5	0.8%
WASHDOWN	2	0.3%
<b>Total:</b>	<b>602</b>	<b>100.0%</b>



## UPCOMING PROJECTS

- Safety & Security Committee Meeting
- Disaster Day (UTMB Active shooter)
- TFCO Company Officer Symposium
- Galveston College Reaccreditation (Advisory Committee)
- PHI Emergency Response Drill (Station 4)
- Annual Ground and Ladder testing (Department wide)
- Texas International Terminals Response Training in College Station
- Galveston Fire Department ATV/UTV Training (TEEX)



## LAST MONTH'S ACCOMPLISHMENTS

- Total rolling stock count - 605
- Total pieces of assets with work orders - 193
- Total work orders - 435
- Number of work orders with specific repair reasons:
  - Repairs from PM's Services - 48
  - General Repairs - 435
  - Accident Repairs - 6
  - Other Repairs - 6
  - Vandalism - 0
  - Road Calls - 58
  - Add On Item - 8
  - Preventive Maintenance Services - 105
  - Warranty - 3
  - Non-Vehicle Repair - 4
- Provided 44,663 gallons of fuel for the city and outside organizations.
  - 1 City gallons \ 36,413
  - 101 Galveston County gallons \ 4,298
  - 201 Parks Board gallons \ 5289
  - 301 Port of Galveston gallons \ 2,425
  - 401 Jamaica Beach gallons \ 347
  - 501 Bayou Vista gallons \ 484
  - 601 Galv County Health District \ 2,783
  - 701 Navigation District gallons \ 0
- New decals for older fleet vehicles with new designs
- Fourth steel wheel trolley delivered to Galveston
- Updating older GPS systems in some city units



## UPCOMING PROJECTS

- Continue fleet services.
- Received 6 new fleet units during the month

# GRANTS & HOUSING



## LAST MONTH'S ACCOMPLISHMENTS

- Financial Management – Facilitated review of project accounts for allowable and allocable expenditures and preparation of adjustments as needed for development of program drawdowns to reimburse the City
- Completed draws for CDBG \$166,522.11 and CDBG-CV - \$45,305.23
- Tenant-Based Rental Assistance Program (TBRA) – To date, assisted a total of 103 LMI households with rental assistance for one (1) year and security deposit
- Staff determined two (2) low-income households eligible for assistance
- Staff performed one (1) Housing Quality Standards inspection and one (1) re-inspection
- Staff issued three (3) coupons for rental housing assistance
- Staff received applications and are processing intake reviews
- Davis-Bacon – Staff conducted pre-construction conference for Parks & Recs
- Monitoring Review – Staff conducted desk audits on CDBG funded City Departments Projects to ensure that the activities and expenditures are eligible, allowable, and conforming to the grant
- Entered all project accomplishments into HUD's Integrated Disbursement and Information System (IDIS)
- Fair Housing Month
- Staff disseminated information for the Fair Housing Training Event
- Training
- Staff attended Leadership Pathway Training at Galveston Community College
- Technical Assistance
- Provided assistance for 59 homeowners with housing information, 10 homebuyers for homebuyer assistance program, 47 inquiries for Galveston County housing program, 5 inquiries for Fair Housing, and over 165 phone inquiries for rental assistance
- Public Outreach
- Staff attended the Gulf Coast Homeless Coalition monthly meeting
- Staff attended the non-profit Coordinated Entry Planning (CEPE) of Galveston County virtual meeting



## UPCOMING PROJECTS

- **2022 Street Repaving Project** – Complete the additional environmental review process for completion of the project
- **Financial Management** – Staff will facilitate review of project accounts for allowable and allocable expenditures and preparation of adjustments as needed for development of program drawdowns to reimburse the City
- **Staff will submit the Cash on Hand Report to HUD**
- **Tenant-Based Rental Assistance Program (TBRA)** – (HUD Regulatory Requirement)
- **Staff will continue to accept, review and process application submitted under the TBRA Program.** This program will assist qualified low-income households with rental assistance for one (1) year and security deposit
- **Homebuyer Assistance Program (HAP)** – Staff will be accepting applications for the City’s HAP, which will assist with up to \$14,500.00 for downpayment and closing cost towards the purchase of a new home within the City of Galveston
- **Davis-Bacon** – Staff will review certified payrolls
- **HUD Semi-Annual Report** – Staff will submit to HUD the Semi-Annual Labor Standards Enforcement Report. This report consist of contracting opportunities for contractors and subcontractors performing on federally funded projects that were awarded by our agency in excess of \$2,000.00 for construction, alteration, or repair of public works
- **Staff will submit to HUD the Semi-Annual Contractor & Subcontractor Activity Report.** This report identifies all contracts that were awarded with CDBG and HOME funds. This report captures the Minority Owned Business activities, Women Owned Businesses, Section 3 contractors as well as the total dollar amount awarded to the activities
- **Monitoring Review** – (HUD Regulatory Requirement)
- **Staff will conduct desk audits on CDBG funded City Departments Projects to ensure that the activities and expenditures are eligible, allowable, and conforming to the grant**
- **Staff will enter all project accomplishments into HUD’s Integrated Disbursement and Information System (IDIS)**
- **Fair Housing Month** – Staff will host a Fair Housing Training for all residents and City employees at the Historic Galveston Water & Electric Light Community Center on April 19th
- **Training/Webinars** – Staff will participate in HUD training/Webinars
- **Public Outreach**
- **Staff will attend the Gulf Coast Homeless Coalition monthly meeting**
- **Staff will attend the non-profit Coordinated Entry Planning (CEPE) meeting**

# HUMAN RESOURCES



## LAST MONTH'S ACCOMPLISHMENTS

- Held two New Hire Orientations. Hired 11 New Employees.
- Held Civil Service Entrance Exam for the Police Department.
- Held Civil Service Lateral Exams for the Police Department.
- Hosted and presented Galveston College Leadership Course Three – “Leadership Transparency and Communication.”
- Hosted onsite/virtual Health Benefits Plan Board Meetings.
- Continual involvement in processing employee new hires, promotions, salary changes, civil service activity, and unemployment hearings.
- Continue support of City Departments in filling job vacancies



## UPCOMING PROJECTS

- Held two New Hire Orientations. Hired Twenty-One (21) New Employees.
- Held Civil Service Entrance Exam for the Fire Department.
- Held Civil Service Lateral Exams for the Police Department.
- Hosted onsite/virtual Health Benefits Plan Board Meetings.
- Continual involvement in processing employee new hires, promotions, salary changes, civil service activity, and unemployment hearings.
- Continue support of City Departments in filling job vacancies

# Information Technology



## LAST MONTH'S ACCOMPLISHMENTS

- Mitigated security risks to the City's network by:
- Blacklisted 20 addresses/domains related to phishing or spam
- Responded to (3) public information requests
- Tier 1 Support Completed 171 technical support tickets
- Relocated Public Safety Dispatch to temporary dispatch center while the dispatch center is renovated
- Upgraded the Airport gate security system
- Renewed the ADFS certificate
- Migrate staff from zoom video conferencing to Teams
- Continued efforts on other open projects



## UPCOMING PROJECTS

- Add new codes for mobile ticketing application for public safety
- Continue project efforts on the CAD/RMS software project and BPR sessions
- Continue project efforts on the workday ERP system implementation project
- Continue project activities on the AMI project
- Complete drainage assessment project work and move into production in accordance with department timeline
- Continue project activities on the Accela software system changes project
- Continue project activities on the citywide security camera needs assessment and update project
- Continue implementation activities on the DUO dual factor authentication project
- Deploy replacement firewall that serve the League City data center connection for the police department
- Kickoff annual surplus project
- Complete changes to public facing portals based on results of scans mitigating security risks
- Complete move of staff to the 4th Floor
- Complete migration of the helpdesk solution to the cloud
- Continue city cell phone upgrade project

# Information Technology

## GIS Division



### LAST MONTH'S ACCOMPLISHMENTS

- Completed 13 GIS map and data requests consisting of four thousand fifty four (4154) items:
- Update sanitary sewer overflows with February 2024 data
- Provide shapefile of mean high water for a public information request routed through Coastal Resources
- Update short term rental registrations with current data
- Provide shapefile of mean high water for a public information request routed through Coastal Resources
- Create maps of proposed African-American Cultural Heritage District
- Recreated shapefile of Seawall free/paid parking
- SharePoint - Created SharePoint site for PW GIS and IT-GIS collaboration
- Editor Tracking - Re-enabled editor tracking on 17 PW featureclasses
- Beta Layer - Imported 2 featureclass into PW Streets for QC. Layer published to PW Internal Webmap
- Fileshare - Assisted user with password for fileshare
- City Council Districts - Updated City Council member
- PW Edit Notification Script - Updated python script to send email notification of all the edits in PW Utilities for the past week.
- COG Boundary - provided shapefile of City boundary to Marshal's office
- Completed six (6) GIS Support requests consisting of twenty nine (29) items:
- Nightly Exports - Created nightly export of 19 PW Utility featureclasses, in order to isolate data issues
- Web Map - assisted user on how to add layer and select section
- ArcPro Editing Applications - Created new ArcPro edit applications for PW editors following industry best practices. Deployed to users.
- ArcGIS PW Field Maps - Create new Field Maps for PW field Editors employing the individual user names and versions
- Pointed to GCAD for parcel data files for contractor request



### UPCOMING PROJECTS

- Cemetery Management System
- Field data collection
- Begin digitizing cemetery books
- Public Works GIS Data and Process analysis
- Vendor proposals
- 2024 Aerial Imagery

# ISLAND TRANSIT



## LAST MONTH'S ACCOMPLISHMENTS

- [Fixed route ridership: 16,100](#)
- [Seawall route: 3,405](#)
- [Streetcar: 2,649](#)
- [Charter: 0, Charter Billing: \\$0](#)
- [Ridership is 20% higher than same time frame last year, and GIT is heading into the peak season of summer.](#)
- [GIT is significantly more efficient than same time frame last year with a system wide ridership per hour at 9.0.](#)
- [Our expenses are running a little higher at 14% more than last year, however that's the trade off with ridership. More riders, more costs.](#)
- [Island Transit Monthly Report](#)



## UPCOMING PROJECTS

- **Continue operations**

# PARKS & RECREATION

## PARKS & MAINTENANCE



### LAST MONTH'S ACCOMPLISHMENTS

- Mowed grass and maintained litter from all City-Owned or City-Managed Parks, Ballfields and Facilities as well as main thoroughfares, Right-of-ways, City owned cemeteries and the I-45 feeder roads
- Secured and Monitored Park Facilities and Equipment
- Repaired park maintenance equipment
- Continued watering all landscaping planters on 23rd Street from Harborside to Church 3x a week
- Assisted citizens in Locating Family Plots at All City Owned Cemeteries
- Cleaned graffiti in parks and playgrounds
- Marked all baseball and softball fields daily for league play.
- Marked soccer fields at various parks for youth soccer league due to Sandhill Crane Renovation Project
- Installed roofs on dugouts at Hooper Field
- Repaired lighting at Menard Park tennis courts
- Installed new lighting timer and lock box at Lindale Park.
- Reconfigured electrical under fitness equipment in preparation for new flooring at McGuire-Dent



### UPCOMING PROJECTS

- • Install in-field red dirt & complete assembly of bleachers and dugout roofs at Hooper Field
- • Install shade structures at Adoue Park (donation from Better Parks for Galveston)
- • Design Stages of Jones Park Renovation w/ Vision Galveston
- • Install new flooring under fitness equipment at McGuire-Dent
- • Replacement of security lighting pole at Lee and Joe Jamail Bay Park Boat Ramp
- Deliver benches for Grand Kids Festival and GHF Homes Tour.
- Take IDC Parks Package 5 to City Council in April and begin seeking quotes on improvements.
- Mow center of I-45 median from 59th to Causeway
- Meet with TxDOT regarding Landscaping projects along their corridors

## RECREATION & ADMIN



### LAST MONTH'S ACCOMPLISHMENTS

#### McGuire-Dent Membership Total Check-ins:

- Adults: 5258
- Seniors: 2529
- Youth: 386
- Military: 518
- Daily Pass (Adults & Seniors): 4

#### Wright Cuney Membership Total Check-ins:

- Adults: 228
- Seniors: 82
- Youth: 907
- Held Community Meetings For/With: Better Parks for Galveston, The Families, Children & Youth Board, Cultural Arts Commission, Tree Committee and Galveston Ukulele Society.
- Continued After School Youth Programs at Both Recreation Centers
- Staff met regarding Youth Summer Program planning
- Reconfigured electrical under fitness equipment in preparation for new flooring at McGuire-Dent



### UPCOMING PROJECTS

- Continue to Review & Update Programs, Policies, and Procedures
- Replace flooring underneath fitness equipment at McGuire-Dent
- Replace older fitness equipment
- Resurface Locker Room flooring
- Promote Youth Programming at Wright Cuney
- Relocating Dog Park at Menard Park
- Installing new lighting at Skate Park and Tennis Courts
- Extending parking lot at Menard Park

## AQUATICS



### LAST MONTH'S ACCOMPLISHMENTS

- Pool Opened on March 30th @ 1pm
- Easter Egg Splash was held with 170 Registered Participants.
- Family Service Center Donated \$1500.00 to cover admission for the Easter Egg Splash & Bought Hotdogs, water and snacks for participants valued up to \$500
- Eye Beauty by V Donated \$1000.00 to Better Parks of Galveston to purchase raffle prizes and giveaways at the Easter Egg Splash
- Several Community Partners attend and hosted activities at The Easter Egg Splash
- Staff had an Information Table at Touch a Truck hosted by Galveston Fire Department
- Galveston Fire Department Marine Rescue held training at the facility.
- The staff taught 2 CPR Classes to Staff
- Staff is working on next season's activities and programs.
- Interviewing seasonal staff
- Recruited at Ball High for Lifeguard Staff
- Current Memberships: Adult – 305, Child – 111, Senior – 156, Military – 42, Water Aerobics -21, City Employee 141
- Average Daily Attendance for month:15 + 200 for Easter Egg Splash
- Pool Transactions for March. Memberships \$5009.00, Activities & Programs \$4740.00, Concessions \$0, Rentals \$880.00, Training Classes \$0, Expense Reimbursement \$0
- Pocket Park 1 & 2:
- Pocket Parks opened March 9th.
- RFP in progress for concession vendor at Pocket Park two.
- Season Passes available to purchase.
- Hired 5 seasonal staff members
- Daily Beach Transactions: \$19,800.00
- Season Passes Sold: \$2550.00
- Total Revenue: \$22,350.00



### UPCOMING PROJECTS

- Plan for upcoming events department wide
- Overhaul and update acid room

# PLANNING & DEVELOPMENT



## LAST MONTH'S ACCOMPLISHMENTS

- Hosted four Pre-Development Meetings
- Continued to work with the Planning Commission on the Broadway Design Standards and Permitted Uses
- Catherine Gorman presented to a University of Colorado, Denver class on Contextual Design in Historic Preservation

### Landmark Commission:

- 24LC-010      1705    Ave H                      Landmark designation request
- 24LC-011      3520    Ave J                      Landmark designation request
- 24LC-012      1828    Ave M 1/2              Certificate of Appropriateness for Door Replacement

### Planning Commission:

- 24P-007      5124    Ave O 1/2                      Re-plat of 1 lot into 2 lots
- 24P-008      415     E Beach Dr                      License to Use for installation of one License Plate Reader Camera (Flock Equipment)
- 24P-009                      12119    Sand Dollar Beach              Construction of a new single-family home.
- 24P-010      1705    Ave H                      Landmark designation request
- 24P-011      3520    Ave J                      Land-

- mark designation request
- 24P-012      1116    30th                      Re-plat of 2 lots into 4 lots
- 24P-013      23126    Gulf                      New driveway, slab, cargo-lift and stair design
- 24P-014      11359    BEACHSIDE DRIVE              New single-family residence
- 24P-015      711     25th                      License to Use deck in ROW

### Zoning Board of Adjustment:

- 24Z-003      3928    Galleon                      Variance lot depth
- 24Z-004      5210    Ave S                      Lot width variance

### Beachfront Construction/Dune Protection Permits:

- 24BF-016      415     Beach                      New dune walkover.
- 24BF-017      17403    FM 3005                      Driveway/slab
- 24BF-018      19166    Kahala                      Walkover extension
- 24BF-019      19707    Shores                      Dune walkover extend and widen
- 24BF-020      11364    BEACHSIDE DRIVE              New

single-family residence

- 24BF-021      23138   Verano      Addition to single-family residence

Planning Administration:

- 24LTU-003      2209   Ave D      LTU for small awning
- 24LTU-004      2527   Ave D      LTU for A-frame sign
- 24PLAT-00009   4219   Liberty      Amending Plat to reconfigure common lot lines
- 24PLM-00101                     Mobile Concession - Snowie
- 24PLM-00102   1609   Ave E      Planned natural landscape. Mailed and postmarked 02/26/24
- 24PLM-00103   3428   Seawall      Coin ops x6
- 24PLM-00104   1228   39th      Coin ops x18 @ multiple locations
- 24PLM-00105   1320   Seawall      Temp concession - March 14-15 2024
- 24PLM-00106   4151   Pointe West      Spring Break March 8, 17, and 24th at Pointe West Clubhouse
- 24PLM-00107   2516   Ave C      Seasonal Parking Lot
- 24PLM-00108   1925   Neumann      Tree removal w/ arborist's report
- 24PLM-00109   1907   Ave E      Seasonal parking lot permit
- 24PLM-00110   2203   61st      Concession - Tacos El Flaco
- 24PLM-00111                     Motor Vending - Snowie
- CZC2024-07      1101   23rd      The Mansard House

## BUILDING DIVISION



### LAST MONTH'S ACCOMPLISHMENTS

- [Inspections Completed](#)
- [Permits Issued](#)

# POLICE DEPARTMENT



## LAST MONTH'S ACCOMPLISHMENTS

- 629 Reports Taken
- 5767 Calls for Service
- 502 Arrests
- 30 Impaired Driving Arrests
- 65 COAST Team Calls for Service

### National Incident-Based Reporting System (NIBRS) Statistics:

#### Crimes Against Persons

- March 2024 - 108
- March 2023 - 108
- Percent Change - 0%

#### Crimes Against Property

- March 2024 - 144
- March 2023 - 188
- Percent Change – -22.87%

#### Crimes Against Society

- March 2024 - 74
- March 2023 – 58
- Percent Change – -27.59%

#### Total Group A Offenses:

- March 2024 - 327
- March 2023 - 354
- Percent Change – -7.63%

- This year's Touch a Truck was a complete success. Galveston Police Department was on hand popping popcorn, giving away law enforcement related trinkets, all while allowing the youth to manipulate all our special teams equipment.
- The Galveston Lassie League parade and carnival were a complete success yet again.
- On behalf of Galveston Police Department, our honor guard was allowed to present the colors and lead the annual Hike for Hope Suicide Awareness walk on the importance of self-preservation and mental health. This year's event yielded almost 1500 participants!
- The 63rd Citizens Police Academy has begun. This class will feature our newest set of instructors. Citizens are expected to learn pertinent information into the inner workings of the police department.
- We have been in continued coordination meetings for events such as, La Izquierda, Ironman Triathlon, Men Who Think They Can Cook, Farmers Market Mile and Grand Kids Festival, Reedy Chapel Reenactment Event, all scheduled for the upcoming months.
- This month's meetings included Salvation Army Auxiliary/ Advisory Meetings (2), CPAAA Board meeting, CPAAA member meeting, Galveston Urban Ministries Board meeting, Lighthouse Charity Team meeting, Meadows, GPD Cops & Clergy, Oleander Community, Wounded Warriors, as well as the We the People Juneteenth Coalition Meeting.



# PUBLIC WORKS

## RECYCLING



### LAST MONTH'S ACCOMPLISHMENTS

- Recycling Division processed 48.14 tons of recyclable materials. Including 46.36 tons of paper, cardboard, and plastic, 0 tons of glass, and 1.79 tons of mixed metals and tin.
- Recycling Division received \$17,216.91 in commodity rebates.
- Recycling Center had an estimated 20,453 visitors to the recycling center for the month of March.
- Provided curbside service for 257 community members.
- Continued optimization of the recycling center. We also improved our processes for streamlining, infrastructure for shelter in place situations, and logistics by improving the layout of our staging area and loading zone.
- Provided collection support for The Rosenberg Library, The Galveston Sheriffs Department, Shriners Hospital, and provided bale removal services.
- Completed weekly-pickup services of all Internal City Divisions, Galveston County Sheriffs Department, Galveston College, Galveston ISD, Private/Charter Schools in Galveston, and GISD Admin Offices.

### Current Impact Data

#### 2023-2024 Fiscal Year

- Total Commodity Sales: \$77,711.16
- Diversion Savings: \$64,759.30
- Total Tonnage: 499.18
- Landfill Cubic Yards Saved: 11,994.05
- Visitor Usage to the Facility: 123,296
- Curbside Service Usage: 257

## MUNICIPAL SERVICES



### LAST MONTH'S ACCOMPLISHMENTS

- Installed 31 water taps and 21 sewer taps.
- Repaired 86 distribution system leaks, investigated 1 property owner leaks, and responded to 17 low water pressure complaints.
- Line cleaning crews have cleaned 15,638 feet of collection system sewer main; removing 26,920 pounds of debris.
- SL-RAT crew have inspected 119 manholes and surveyed 27,550 feet of sewer mains.
- Hydrant crew has conducted maintenance on 55 fire hydrants and replaced/ repaired 25 fire hydrants.
- The sewer construction crew repaired 10 cave ins around the island



### UPCOMING PROJECTS

- Hydrant crew will continue assessing and repairing/rebuilding hydrants in the San Jacinto Neighborhood.
- The sewer construction crew and water construction crew will be offsetting a water main on 20th and Church.
- The SL-Rat Crew will continue proactive measures in Old Carver Park Neighborhood



### VIEW REPORTS

[Click here to view the monthly report for Municipal Utilities](#)

## STREETS & DRAINAGE



### LAST MONTH'S ACCOMPLISHMENTS

- Completed 85 potholes
- Filled in 75 utility cuts
- Paved 2 blocks at 720 linear feet



### UPCOMING PROJECTS

- Paving 4th Street from Market to Seawall
- Continue the Seawall project removing bumps in the road

## TRAFFIC



### LAST MONTH'S ACCOMPLISHMENTS

- Restripe 6th and 8th Street
- Repair 3 school zone flashers



### UPCOMING PROJECTS

- Continue the Beach to Bay project of repainting stop signs and stop bars at intersections
- Replace various service panels around the island
- One-Way Restoration Project
- One-Way restoration

## SANITATION



### LAST MONTH'S ACCOMPLISHMENTS

- Sanitation provided service for Clean Galveston, collecting 98.74 Tons (197,480. lbs.) of garbage. We also Collected 193 Tires, and 2 Tv's.
- Sanitation crews completed 690 total requests for service.
- Sanitation crews made 468 trips to the Transfer Station.
- Deposited 2,568.21 tons (5,136,420. lbs.) of trash/garbage at the Transfer Station.



### UPCOMING PROJECTS

- Continue operations



### VIEW REPORTS

[Click here to view the monthly report](#)

# SCHOLES AIRPORT



## LAST MONTH'S ACCOMPLISHMENTS

- **2412GLVST – Engineering & Design – Taxiway E Realignment, Apron Reconstruction, and Drainage Project:**
- **Project Description:** The project will relocate Taxiway E (Phase I), construct three aircraft pads to support fully loaded C-17 aircraft, and make drainage improvements near Taxiway C and the runway intersection.
- **Project Funding:** \$5.8 Million TxDOT Grant funding 90% of the total costs.
- **Project start date:** February 21, 2024
- **Work Completed:** A geotechnical site investigation and surveys were completed in March 2024.
- **Facility Maintenance Repairs:**
- **ATCT Window Replacement Project –** The contract is with Russell Glass for \$633,200.
- All 13 windows and frames have been installed.
- There is some minor work to finish the project before closing out in April or May.

**Monthly Airport Information Request:** We handled 43 requests for information related to airport operations in March.

- **Airline service:** 22
- **Aircraft Rental:** 2
- **Flight Instruction:** 1
- **Lease Hangar Space:** 6
- **Vehicle parking:** 3
- **Complaints:** 4
- **\*Other:** 5
- **\*Other includes shuttle service, employment, office space rental, drones, rainfall amounts, fees, and restaurant requests**

# SCHOLES AIRPORT



## UPCOMING PROJECTS

- **FAA Approach Light Pier Replacement Project:** The FAA will be replacing the existing approach light pier starting April 2, 2024. This is a seven-month project to remove the existing pilings and install new concrete pilings. This will require Runway 14/32 to be closed during the work.
- **A-37 Dragonfly Reunion:** On April 7-11, the A-37 Association is holding its 2024 reunion at Moody Gardens. The Cessna A-37 Dragonfly, or Super Tweet, is an attack aircraft designed and produced by Cessna.
- **FAA Project – GLS MALSR Replacement Project:** On April 9, contractors for the FAA will start the dismantling of the approach light pier at the approach end of Runway 14. The FAA secured funding to replace the nearly 40-year-old light pier with a completion date of October 2024.
- **ATCT Elevator Modernization/Replacement Project:** The contract is with KONE Elevator Company for \$244,787 to replace the existing elevator. The submittals have been completed, and the initial payment has been made to Kone. Work on the elevator is expected to start in May and be completed by the end of July 2024.
- **ATCT Airfield Lighting Control & Monitoring System Project:** The contract is with ADB Safetgate for \$49,535 to replace all the equipment and install pilot control lighting that was not part of the existing airfield lighting control system. Work should begin in April and be completed by the end of the year.
- **Airport Advisory Committee Meeting:** The Airport Advisory Committee will meet at noon on April 9, 2024.
- **Facility Maintenance Repairs:** Repairs to Hangar 70, 71, and Office 70A – replacing sheet metal and repairing roof leaks. Work will be completed in early April.
- **Turf Runway 18/36:** An FAA Safety Risk Management Plan meeting is scheduled for April 16 to review the operational procedures for the turf runway. Once approved, we will open the newly built Turf Runway on the west side of Runway 18/36. The turf runway is 1,435 feet long and 70 feet wide, marked by white and white/orange cones.
- **On April 24-26, 2024,** airport staff will attend TxDOT Aviation’s conference at the Moody Gardens Convention Center. Most of the 290 general aviation airports in Texas, along with FAA and state officials, attend the conference to learn more about changes in the aviation industry, new rules and policies going into effect, and new developments in airport management.

## VIEW REPORTS

- [Click here to view the traffic report](#)
- [Click here to view the fuel report](#)
- [Monthly Airport Inquiries](#)