



City of Galveston – Water Billing Office
 P.O. Box 779
 Galveston, TX 77553
 409.797.3550 – Office
 409.242.2148 - Fax
 customerservice@galvestontx.gov

For Office Use Only:

Today's Date: ____/____/____

Service Order #: _____

REQUEST FOR METER TEST

This application in addition to a fee is required for the meter to be tested at the request of a customer. "Accurate" is defined as meeting or exceeding the guidelines for accuracy as established by the American Water Works Association (AWWA). If testing shows that the meter was not accurate, the testing fee will be credited back to the customer's account. However, if the test shows that the meter is accurate, the fee will be retained to cover the costs incurred to conduct the test. A brief written statement of the test findings will be mailed to the customer. Meters are tested by an independent contractor and therefore are accessed to the customer accordingly. Also, note the cost of testing a meter is determined by the size of the meter as outlined in the chart below.

Size of Meter	Fee
5/8" - 1"	\$200.00
2" or larger	TBD by Contractor

Customer Information:

Customer Name _____	Account Number _____
Service Address _____	Daytime Telephone Number _____
Email Address: _____	
Reason for Request: _____	

<input type="checkbox"/> I request the opportunity to be present for the testing of the meter. (If you request to be present, you will be advised of testing time at least one day in advance. Tests will not be rescheduled at customer request. Field tests may be rescheduled due to inclement weather, in which case the City will attempt to contact you at the number(s) you provide above.)	
I authorize the City to have the meter supplying water to my premises tested for accuracy. By submitting this request, I agree to pay in advance for any and all applicable costs.	
Customer Signature _____	Date _____
For Office Use Only: _____	
Meter # _____	MIU# _____
Average Monthly Consumption: _____	
Disputed Consumption: _____	Work Order #: _____
Water Billing Staff Initials _____	